

## Sense-Making & Problem Solving: The Advanced Systems Thinker

### CERTIFICATE OF COMPLETION

This is to certify that **Ou Chuan Nain Kenny** has fulfilled the requirements and completed  
P210523GOY **Sense-Making & Problem Solving: The Advanced Systems Thinker**  
offered by The Flame Centre Pte. Ltd.

The above programme was conducted on 14 Oct 2021 and completed on 15 Oct 2021.  
16 hours Continuing Professional Development (CPD) hours will be awarded.

**IBF** The Institute of  
Banking & Finance  
Singapore

*Wendy Tan*

**WENDY TAN**

Co-founder



Date of Issue  
18 Oct 2021

*Tan*

**TAN HONG WEE**

Trainer